



Sexual and Reproductive Health Hub

Bendigo Community Health Services features a team of trusted, caring and experienced nurses, nurse practitioners, doctors and allied health clinicians at our Sexual and Reproductive Health Hub.

165-171 Hargreaves
Street

5406 1200

bchs@bchs.com.au

ACN 136 467 715

Updated August 2026

Scan the QR code to read this
information online.



bchs.com.au



Opening hours

Mon to Thu - 9am to 5pm

Friday - 9am to 4.30pm

Urgent after hours care

**If you have an emergency
call 000 immediately**

or

**attend the Bendigo Health
Emergency Department**

Medical practitioners

- Dr Louise Manning
- Dr Katrina Van de Linde
- Dr Rachel Lee
- Dr Una Kennedy
- Dr Karishma Kaur
- Dr Haris Noor
- Dr Raymun Ghumman

Nurse practitioner

- Louise Holland

Nursing staff

- Eliza Thomas
- Mary-Anne McCluskey
- Sybilla Marchingo



Nurse Mary-Anne



Dr Katrina
& Dr Rachel

Allied health

- Casey Livingston
- Kara Normington

Care Navigator

- Sonya Oper



Hub services

We are an accredited clinic staffed by male and female nurses and doctors providing a wide range of services, including:

- All genders' sexual health checks
- Cervical screenings
- Contraception options, including IUDs
- Perimenopause/menopause
- Endometriosis and pelvic pain
- Fertility information
- Medical termination of pregnancy
- STI testing and treatment
- BBV testing and treatment (including HIV)
- PrEP and PEP
- Vaccinations, sexual health related
- Understanding puberty
- Trans and Gender Diverse Clinic



**Women's Sexual
and Reproductive
Health Hub**

Our hub is partially funded by the Department of Health, Disability and Ageing (DHDA).

Fees

We are a fully bulk billing clinic for all Medicare card holders for eligible services.

Fees may apply for non-eligible services.

A fee of \$35 will be charged if you fail to attend your appointment or cancel less than two hours before your appointment.



Appointments

We offer in person and telehealth appointments. Our standard appointment is 30 minutes. If you require an extended (45 minute) appointment, please advise our Client Services.

We endeavour to accommodate your preference for doctor and time. Please contact Client Services on 5406 1200 and select option 2 for Central to book an appointment, or book online at www.bchs.com.au

Please ensure you have received a confirmation message before coming to the appointment.

Telehealth

Telehealth appointments are available if you cannot attend in person and you have seen one of our GPs in person in the last 12 months. We offer telephone appointments.

Walk-ins

We are an appointment-only clinic. Walk-ins will be triaged by our clinical team.

Home visits

Home visits are at the discretion of our general practitioners. Please discuss with your regular doctor.

Repeat prescriptions and referrals

All requests for prescriptions and referrals require an appointment.

Health reminders

We send text reminders for reviews or immunisations which may be due. Please tell your doctor if you do not wish to receive them.

Your health information

Informed consent is required before sending your health information to a third party or to you.

When you become a client of BCHS, an electronic health record is created. This includes personal information such as your name, contact details and other demographics. This also includes health information such as your health condition/s, medications, relevant history, and the services and supports which are provided to you. Every time you attend or have contact with BCHS, new information is added to your health record.

BCHS takes all reasonable steps to prevent unauthorised access to your information. Further information is available at our service desk.

We will ask you to confirm certain details (even if we know you) at each visit, this is called a three-point identity check to ensure your details are always up to date.

Test results

Please make an appointment for your test results, unless your GP has stated they will phone you with the results. We will send you a reminder for certain tests such as pap smears and immunisations.

Interpreter services

Interpreter services are free of charge. Our client services team can help you to coordinate this service. Please advise what language the interpreter needs to speak when arranging your appointment.

Your medical records are confidential. Our policy is to maintain security of your personal health information management at all times.

Our Privacy Policy is available at bchs.com.au and complies with the Privacy Act (1988) and Health Records Act (2001). For information about your rights contact the Australian Information Commissioner on 1300 363 992 or www.oaic.gov.au.



Privacy policy

Consumer feedback

To make a complaint or compliment, contact the practice manager, visit bchs.com.au and select 'Provide feedback' under the 'Get in Touch' tab or scan this QR code.

To take a complaint further, phone the Health Complaints Commissioner on 1300 582 113.



Provide feedback

Communication: Phone & email access to a GP

You may leave a phone or email message for your GP. Client Services will pass it on then let you know the outcome.

Disability access

Disabled access is via the main entrance of the building. The waiting room and consulting rooms have wheelchair and scooter access.

Parking

Free parking is available at the Hopetoun Street entrance.

Teaching clinic

As a teaching clinic, students may attend your consultation for observation and to assist the GP and nurse. Please let Client Services or your Doctor know if you prefer the students not to attend your consultation.

More information about BCHS

Bendigo Community Health Services is a not-for-profit organisation working hand-in-hand with our community to achieve better health and wellbeing across generations.

We have sites in central Bendigo, Kangaroo Flat, Eaglehawk, White Hills, North Bendigo and Elmore. We care for everyone in our community – no matter who you are, where you live or how much you earn.

We have more than 270 staff and more than 50 services funded through various government health programs, community donations and sponsorships. Our services are either free or low-cost and include:

- GPs
- Mental health care & counselling
- Alcohol and other drugs support
- Sexual health care
- Refugee settlement and support
- Child and family services
- Bendigo Family Day Care
- Podiatry
- Diabetes education
- Exercise physiology
- headspace Bendigo
- Health promotion



For further details, go to bchs.com.au, or scan this code.





DIVERSITY, EQUALITY AND INCLUSION

Bendigo Community Health Services provides services and support to all sectors of the community regardless of background, where you live, what you look like, what you think or what you believe.



We want people of all gender identities, sexualities, cultural backgrounds, religions and abilities to feel safe with us.



We support people to access communication supports, technology, aids, equipment and services that increase and enhance decision making and independence.



We support people to develop and maintain their personal, gender, sexual, cultural, religious and spiritual identity.

